



Jerome House & Saxon Court

Supported Living in Walsall

Jerome House and Saxon Court provide supported living in Walsall, offering personalised support for adults with a wide range of complex needs. The services support people with mental health conditions and those who have a learning disability, as well as individuals with physical or sensory impairments and other complex needs.

Across these supported living facilities, individual tenancies provide residents with their own homes while enabling them to access the level of support they need. The focus is on recovery, stability and progression, helping people develop the confidence and practical skills to manage everyday life and become increasingly independent.

Support is flexible and can change as an individual progresses, providing greater input when needed and gradually reducing support as confidence, skills and independence develop.

Why Choose Us

27 Individual
Tenancies

Recovery-Focused
Support

Stepped Approach
to Independence

Broad Range of
Support Needs

Strong Community
Integration



**Enquiries &
Referrals:**

T: 0330 236 8231
E: referrals@ihcm.co.uk

Who We Support

Jerome House and Saxon Court support adults who require additional assistance to live safely and successfully within the community.

This can include people with:

- Mental health conditions
- Learning disabilities
- Physical disabilities
- Sensory impairments
- Dementia
- Eating disorders
- Substance use needs
- Associated complex support needs

The services can also support individuals whose rights are restricted under the Mental Health Act, where the placement and support arrangements are appropriate to their individual circumstances. Each referral is considered individually to establish the person's needs, risks, strengths and goals and determine the appropriate level of support.

A Stepped Pathway to Independence

Support across Jerome House and Saxon Court follows a flexible pathway designed to help residents progress at an appropriate pace.

Assessment and Planning

The starting point is understanding the individual, including their current needs, strengths, risks and aspirations. An assessment informs a personalised support plan and identifies clear goals and the level of support required to establish stability.

Engagement and Skill Development

Once settled, residents are supported to develop practical and community-based skills. This may include managing a home, establishing healthy routines, maintaining physical and mental wellbeing, developing social connections and accessing vocational or educational opportunities. Regular reviews provide an opportunity to recognise progress, identify changing needs and agree the next steps.

Greater Independence and Stability

As skills and confidence develop, support can be adjusted to encourage greater responsibility and independence. Where appropriate, this can include gradual step-down support and preparation for more independent living. The aim is to help residents establish sustainable routines, community connections and the skills needed to maintain their wellbeing and independence over the longer term.



Personalised Support

No two residents will have exactly the same support needs. Individual plans therefore focus on the areas that are most important to each person and the outcomes they want to achieve.

Support may include:

- Managing a tenancy and household responsibilities
- Cooking, shopping and meal preparation
- Budgeting and managing finances
- Maintaining physical and mental wellbeing
- Attending healthcare appointments
- Developing routines and organisational skills
- Accessing public transport
- Building social networks and relationships
- Accessing education, training or volunteering
- Exploring employment opportunities
- Participating in leisure and community activities.

Support is regularly reviewed and can respond to changes in circumstances, wellbeing and individual progress.



Recovery and Progression

The aim of supported living is not simply to provide accommodation. The teams at Jerome House and Saxon Court support residents to build the stability, resilience and practical skills required to manage their lives with increasing independence.

For some residents, progress may involve establishing a consistent daily routine or becoming more confident managing their home. For others, it may mean returning to education, volunteering, developing social relationships or preparing to move into more independent accommodation. Progress is individual and support is structured around achievable goals rather than a fixed timetable.

Choice, Dignity and Positive Risk

Residents are supported to make informed choices and take an active role in decisions about their lives. Support aims to balance individual rights, independence and positive risk-taking with appropriate safeguards. Privacy and dignity are respected, while residents are encouraged to develop greater responsibility and control over their home, routines and future goals.

Working in Partnership

The teams work alongside residents and, where appropriate, their families, advocates and wider support networks. Partnership working with health and social care professionals helps provide continuity and ensures support reflects the individual's wider care and recovery plan. This collaborative approach can be particularly important for people moving from hospital, residential care or another supported environment into community-based living.

Community Living

Being part of the community is an important element of the support provided at Jerome House and Saxon Court. Residents are encouraged to develop connections and make use of local opportunities according to their interests, abilities and goals.

Support can include accessing shops and everyday amenities, attending appointments, using public transport and participating in leisure, social, educational, volunteering and employment opportunities.



The Local Area

Located in Walsall in the West Midlands, the services provide access to a wide range of shops, supermarkets, healthcare facilities, leisure centres and community amenities. Walsall town centre offers opportunities for shopping, social activities and everyday services, alongside parks and green spaces for recreation and time outdoors.

Public transport connections across Walsall and into the wider West Midlands provide opportunities for residents to develop travel skills and access employment, education, volunteering and leisure activities. These community links can form an important part of developing confidence and preparing for greater independence.

Referrals & Enquiries

Jerome House and Saxon Court work with individuals, families, NHS teams, Local Authorities and other health and social care professionals to consider appropriate placements. Each referral is assessed individually to understand the person's support requirements and identify how the services can contribute to their recovery, stability and longer-term goals. We work closely with the individual, their family where appropriate, commissioners and other professionals to understand their needs and identify the right support and accommodation.

To discuss a placement or make a referral, please contact our Central Referrals Team on **0330 236 8231** or **referrals@ihcm.co.uk**



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Care Management Group

Integrated Health Care Management Group (IHCM) is a UK-based health and social care management organisation. IHCM operates and manages a network of hospitals, residential and nursing care homes and supported living services, providing governance, clinical oversight and strategic leadership across the Group. Individual services are registered and regulated through their respective provider organisations, with IHCM providing the management infrastructure and support to deliver safe, high-quality and compassionate care. ihcm.co.uk



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